

COVID-19 Pandemic and Land Administration Modernization in Indonesia

Albertus Yogo Dwi Sancoko, Sheilla Ayu Ramadhani, Dony Erwan Brilianto and Septein Paramia Swantika (Indonesia)

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SUMMARY

Globally, many sectors have been affected by the COVID-19 Pandemic, the land sector is no exception. With the ongoing pandemic in Indonesia, many aspects of the land sector have experienced changes and losses, both by land service providers, namely the government agencies itself and the public, private sector, investors, and other parties must also participate in running and transforming the land administration system – as a form of adaptation to the COVID-19 Pandemic.

The relationship between the COVID-19 Pandemic and the land sector has pointed out that it can lead to property eviction, massive social upheaval, formation of slum settlements and increasing the poverty rate. In line with the country goal to break the chain of COVID-19, several land affairs and spatial planning policies aimed at regulating the system internally and embracing stakeholders has been implemented during the Pandemic – all to maintain and improve economic stability in Indonesia. The highlighted transformation regarding land services as an adaptive form to the COVID-19 Pandemic is a massive development and digital innovation in public services era 4.0 e.g., E-services on Mortgage, Mortgage Release, Land Value Zone, and Land Registration Certificate, E-certificate, Land Certificate Virtual Handover, and also other digital/online services held by the land offices.

Elaboration on the transformation programs on land services implemented during the pandemic is delivered through this paper. As mentioned in the Strategic Plan of 2020 to 2025 (Republic of Indonesia, 2020), the world standard in terms of land management and spatial planning is expected to be achieved by 2025. Therefore, using the elements of Fit for Purpose Land Administration (Enemark et al., 2015), the transformation programs were assessed – whether they already meet the requirements of society today, and ascertained – that incremental improvement can be placed over time.

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